

To,

STARLITE

The Manager- Listing & Compliance Department
Metropolitan Stock Exchange of India Limited
Building A, Unit 205A, 2nd Floor,
Piramal Agastya Corporate Park,
L.B.S Road, Kurla West,
Mumbai-400070

STOCK SCRIP CODE: SGEL

Dear Sir,

Sub: Intimation to Shareholders

Please find enclosed the copy of mail send to shareholders in regards to SEBI vide circular no. **SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/193** dated December 27, 2023 has extended the timeline for submission of 'choice of nomination' with respect to the Demat accounts to June 30, 2024 and availability of SMART ODR PORTAL.

We request you to please take the information on your records. .

Yours sincerely,
For Starlite Global Enterprises (India) Limited



Megha Bisht
Company Secretary & Compliance Officer

STARLITE GLOBAL ENTERPRISES (INDIA) LTD. (CIN: L17110TG1962PLC000915)

#603, Shangrila Plaza, Plot-No. 14, Road No. 2, Banjara-Hills, Hyderabad 500 034, India
Tel: +91 40 40909988, Fax: +91 40 40909900, Email: info@starliteglobal.in

www.starlitegroup.co.in

Dear Shareholder's,

We would like to bring to the attention of the investors/shareholders of Starlite Global Enterprises (India) Limited ("the Company") the recent circulars issued by Securities and Exchange Board of India ("SEBI") on the below mentioned subjects and request you to take note of its contents.

STARLITE

I. NOMINATION IN DEMAT ACCOUNT

SEBI vide circular no. **SEBI/HO/MIRSD/MIRSD-PoD-1/P/CIR/2023/193** dated December 27, 2023 has extended the timeline for submission of 'choice of nomination' with respect to the Demat accounts to June 30, 2024.

We request you to submit your choice of nomination with your Depository Participants ("DP") on or before June 30, 2024.

You may reach your DP for further queries, if any.

II. ONLINE DISPUTE RESOLUTION MECHANISM

The SEBI vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 on July 31, 2023 as amended by corrigendum cum amendment vide circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 4, 2023, and further by a master circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/145 dated August 11, 2023 has introduced a common Online Dispute Resolution ("ODR") mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market.

Any unresolved issues pertaining to any service related complaints between investors/shareholders and listed entity including its Registrar & Share Transfer Agents in the securities market, will be resolved in accordance with the abovementioned SEBI Circular in the following manner:

1. Level 1 – Raise the grievance with the Company or its Registrar and Transfer Agent ("RTA"):

Initially, all grievances/ disputes/ complaints against the Company / RTA are required to be directly lodged with the Company/ RTA.

a. **Where the dispute is with the RTA** - Investor may lodge its grievances/ disputes/ complaints by sending an email at rti@cilsecurities.com or by sending physical correspondence at: CIL Securities Limited, 214, Raghav Ratna Towers, Chirag Ali Lane, Abids, Hyderabad-500001, Telangana, India. or

b. **Where the dispute is with the Company** - Investor may lodge its grievances/ disputes/ complaints by sending an email at info@starliteglobal.in or by sending physical correspondence marked to Company Secretary and Compliance Officer at #603, Shangrila Plaza, Plot no 14, Road no-2, Banjara Hills, Hyderabad-500034, Telangana, India.

2. Level 2 – SEBI Complaints Redress Systems ("SCORES Portal")

In accordance with the SCORES guidelines and in accordance with the process laid out therein, grievances/ disputes/ complaints which are not resolved at Level 1, or if the investor is not satisfied with the resolution provided at Level 1, then a complaint may be escalated on SEBI Complaints Redress System ("SCORES") which can be accessed at <https://www.scores.gov.in>.

3. Level 3 –ODR Platform:

In case the investor is not satisfied with the resolution provided at Level 1 or 2, then the online dispute resolution process may be initiated through the ODR portal within the applicable timeframe under law, which can be accessed at <https://smartodr.in/login> and the same can also be accessed through Company's website <https://www.starlitegroup.co.in/>



STARLITE GLOBAL ENTERPRISES (INDIA) LTD. (CIN: L17110TG1962PLC000915)

Important Notes:

- a) This is to clarify that the investor(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e., From Level 1 to Level 3), if the grievances/ disputes/ complaints lodged with the Company is not resolved satisfactorily.
- b) It may be noted that the dispute resolution through the ODR Portal can be initiated only if such grievances/ disputes/ complaints is not in consideration under Level 1 or Level 2 above or pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.
- c) There is no fee for registration of grievances/ disputes/ complaints on the ODR Portal. However, the fees for conciliation or arbitration process including applicable GST, stamp duty etc. will be applicable as prescribed in the above referred circular.
- d) Investors may also refer link to access the ODR Portal as well as to the modalities of the ODR Portal and operational guidelines and instructions including timelines for registration / review / resolution of grievances/ disputes/ complaints filed through the portal, manner of proceedings to be conducted by the ODR institutions, role and responsibilities of market infrastructure intermediaries, code of conduct for conciliators and arbitrators etc. as provided in the SEBI Circulars referred above and on the website of the Company.

The aforementioned SEBI circulars can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or on the Company's website at <http://starliteglobal.in/investors/>

Assuring you of our best cooperation at all times.

For Starlite Global Enterprises (India) Limited


Megha Bisht
Company Secretary and Compliance Officer

